Arlesdene Nursery & Pre-School - Terms and Conditions

1. Funding for Two Year Olds:

1.1 Government Supported Families

Parents may be able to access free early education for two year olds in our Pre-school for up to 15 hours per week - 38 weeks per year.

To find out if you are eligible for this funding please check;

https://www.hertfordshire.gov.uk/Free Funded 2yr old

1.2 (Working Families) new expansion Autumn 2025:

Eligible working parents of two year olds are able to access free early education in our Pre-school for up to 30 hours per week - 38 weeks per year.

To find out if you are eligible for this funding please check;

https://www.childcarechoices.gov.uk/

- 1.3 Two year funding is only available to use the term after your child's second birthday. If you are eligible for funding, you must provide us with your funding number / code the term before your child's start date and complete a parent declaration.
- 1.4 Parents must agree to renew their code in order to be eligible through their Government Gateway Account.
- 1.5 Parents who do not take up their full free hours of education should be aware that additional hours may not be available should they wish to increase their child's hours at a future date.

2. Funding for Three and Four Year Olds:

- 2.1 All three and four year olds are entitled to 15 hours of government funded free early education for 38 weeks of the year. This applies from the term following their third birthday and until they reach compulsory school age (the term following their fifth birthday).
- 2.2 Parents who do not take up their full 15 hours of education should be aware that additional hours **may not be available** should they wish to increase their child's hours at a future date.
- 2.3 We offer Free 30 hour places for working parents of 3 and 4 year olds. To find out if you are eligible for this funding please check;

https://www.gov.uk/30-hours-free-childcare

2.4 Parents must agree to reconfirm eligibility every 3 months. If you apply more than 3 months before the term starts, you'll have to reconfirm your eligibility in your Government Gateway account in order to keep your code valid.

All parents accessing a funded place must complete a parent declaration.

3. Pre-School and Nursery school:

- 3.1 Morning sessions in Pre-school run from 9:00- 12:00 and our afternoon sessions from 12:00-15:00, term time only.
- 3.2 Morning sessions in Nursery run from 9:00-12:00 and our afternoon sessions from 12:00-15:00 (subject to availability), term time only.
- 3.3 Rainbow Group morning sessions will run from 9:00-11:45 and our afternoon sessions from 12:15-15:00, term time only.
- 3.4 All Pre-school children must be registered for a minimum of two consecutive sessions per week. There will be **no charge** for the stay & play and the first settling in session.

4. Fees:

- 4.1 Details of all our fees can be found on our website.
- 4.2 The first invoice will be issued prior to your child's start date. The first instalment must be paid in full before your child's first session.
- 4.3 Invoices are sent monthly based on the number of weeks in the term and excluding school holidays and must be paid by the 1st of each month.
- 4.4 Payments must be made directly into the School's NATWEST bank account: **Account:** Arlesdene Nursery School **Sort code:** 60-10-39 **Account number:** 18404456.
- 4.5 Full fees are payable for all holidays taken during term time, illnesses, absences and any unforeseen closures such as severe weather conditions, events out of the school's control or other acts of natural disaster.
- 4.6 If Arlesdene Nursery school & Pre-school is instructed to close by the Government then a 25% retainer fee will be charged throughout the closure. This is to cover our ongoing costs.
- 4.7 A full fee will be charged whether or not your child attends the full session.
- 4.8 Fees are reviewed annually. If there is an increase in fees we will normally give a terms notice, but the right is reserved to increase fees at any time without notice and without any of the Terms and Conditions being affected.

5. Late Payments:

- 5.1 If fees are not paid before the beginning of each month a reminder letter will be sent within the first 5 days. Should the monthly payment remain unpaid 48 hours after the reminder letter has been sent, then we regret that your child will not be able to access any sessions that you are charged for until the balance has been cleared.
- 5.2 As stated in our **Charging, Remissions and Debt Recovery** policy, unpaid fees will be passed to Serco Debt Recovery at Hertfordshire County Council.

6. Change in Sessions:

- 6.1 We require four weeks written notice for any decrease in sessions or withdrawal of a child.
- 6.2 An increase or change in sessions must be applied for using our 'Change of Session Request' form. Such requests are subject to availability, prioritised by the date of the application and should start at the beginning of the following term.

7 Collection:

- 7.1 Parents/Carers are expected to collect their child on time. If a parent is delayed they should telephone the School on 01992 626879, giving an expected time of arrival.
- 7.2 Please notify a member of staff if someone different is collecting your child. There is a password system in operation.
- 7.3 In the case of a child not being collected on time the procedure outlined in our Uncollected Children policy will be followed.

8. Late Collection Charges:

8.1 Late collection will be charged at £5.00 per child for every 15 minutes or part thereof.

9. Closures:

9.1 The Pre-school and Nursery School are open during school term time except for five staff training days and one Occasional day. The school may on occasion close earlier on the last day of each term. Please see the term dates for the closures.